

TRUE quality. TRUE performance. TRUE peace of mind.



AMR Core Service Plan

UPTIME ASSURANCE & FINANCIAL PREDICTABILITY

Tennant True® AMR Core Service provides budget control by extending the warranty to full coverage of all components against material defects. To maximize uptime, this service plan includes immediate* telephone technical support and a next day** on-site support from our factory-direct technicians. This plan also includes scheduled visits to visually inspect your machine and provide a report with recommendations that will keep your machine in top shape.

WHAT MATTERS MOST



UPTIME ASSURANCE



BUDGET CONTROL



INVESTMENT PROTECTION



OPTIMIZED PERFORMANCE



UPTIME ASSURANCE & FINANCIAL PREDICTABILITY

AMR CORE SERVICE AT-A-GLANCE

Extends component, labor, and travel warranty for contract term

Telephone triage for timely support*

On-site next business day response for requests made before 1pm Central Time**

Trip charge waived if response time Service Level Agreement is not met

Visual equipment performance checkup

Maintenance inspection report and quote to perform work

Pre-pay or monthly payment options

Available in factory-direct coverage areas in U.S. and Canada

Applies to new AMR equipment at time of purchase

THE VALUE OF TENNANTTRUE® SERVICE

Get the best return on your investment with high quality Tennant floor cleaning equipment — backed by the best service available.

TECHNICAL EXPERTISE

Experienced technicians with unmatched expertise on Tennant equipment.

UNPARALLELED COVERAGE

Network of 500+ factory direct technicians provide consistent service across the U.S. and Canada.

PROMPT RESPONSE

We respond to service requests under this plan within 1 business day* or you will not pay for our travel.

TENNANTTRUE PARTS & CONSUMABLES

Tennant technicians use TennantTrue OEM parts, which are precisely designed to maximize machine performance.

QUICK ANSWERS

Tennant Technical Assistance Center is available and staffed with our expert service representatives.

*Telephone Triage provided M–F 7am–6pm CT, excluding holidays

**Next business day on-site Service Level Agreement dependent upon triage call prior to 1 p.m. CT; applies in standard direct service areas only

To learn more about AMR Core Service,
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